

Internet Issues

As much as we love having the luxury of Wi Fi, it has become a love/hate relationship for some. We have published and made available two large articles on reasons internet problems can occur. The overriding issue that affects sustained connection is neighbors streaming movies and using their personal routers, thus blocking and minimizing the signal to nearby sites.

The Resort completed an upgrade in Areas 1, 2 and 6 giving us the option of higher bandwidth that remedied some of the issues.

An inordinate volume of rain has resulted in an unbelievable amount of growth and foliage between the bath house in Area 2 and the water tower

in Area 6, thus compromising the link between the two area.

A plan now under consideration to add another link along the road that will work despite the foliage. This solution will be much more economical than removing trees. If successful, this could be applied to the entire resort.

The Board realizes there are issues and continues to work on solutions within their control. A special Technology Committee has been formed with Jason Hanley, at the helm, acting as liaison between our provider and the owners. We have some very tech savvy owners who we hope will also volunteer for this committee. They will be meeting soon to devise a work-

Woof!!

Completion of a Unicoi Springs Dog Run will soon be a reality. Financing of this long requested amenity is due, in large, to donations of cash, fencing

and signage by owners. If you care to donate to this new project, please bring or send it to the front office. Sincere appreciation to all those who

Credit Card Processing Fee

Effective, April 4, 2018, a 3.5% processing fee has been added to all credit card purchases in the Resort. There will no longer be a \$5.00 minimum purchase. We accept all credit and debit cards with the exception of American Express.

The processing fees are going right back into the Resort in an effort to keep other costs down. In this quarter, alone, bank charges totaled

\$5,271.00. These charges are paid out of the operating budget and take funds away from much needed improvements. (To give a little perspective, this same money could have been used for the materials for nearly three new wood decks.)

The Board made the decision to charge the same fee that the bank charges us for the privilege of using the credit card system. This way, the

Unicoi Springs By Laws and Covenants

We have recently had two informative town hall meetings that were well attended. We have taken your suggestions and will be working on both the Covenants and By Laws at the same

time. Please continue to provide concerns or suggestions for either to info@unicoisprings.com and place "Covenants" or "Bylaws" in the subject line.

able plan to further address these concerns.

In the meantime, you, as owners, have been requested to write up the concerns you have encountered to better document and categorize the issues. We realize how important successful Wi Fi is for those of you who work remotely, bank on line, keep in touch with family or just want to enjoy the internet in this fast-paced world.

Thanks for your patience and cooperation as we strive to make this the best experience for everyone. If you have questions, suggestions or want to volunteer for this committee, please call Jason Hanley at 706-201-6492.

have contributed time, money, materials, expertise and ideas to give our fur-babies a safe place to play.

cost is shared by those who use this method of payment without such a major impact on our operating expense.

It is our hope that you, as an owner, will see the wisdom of sharing this small expense in an effort to keep ever increasing costs more manageable for everyone. If you want to avoid this expense, you may continue to pay by cash or check.

*Attract what you expect.
Reflect what you desire.
Become what you respect.
Mirror what you admire.*



The Springs Communicator

"An Official Publication of the Board of Directors"

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In Memoriam

Shelba Ables
Simeon Bell
Ray Dawes
Edward Flowers
Mary Flowers
Ronnie Goss
Carl M. Harrison, Jr.
Donald R. Harvey
George Hornick
Arnold Jones
James H. Lancaster
Josephine Martin
Jean Morris
Joel Neal
Edith Neal
Magdaline Pitts
Annie Ruth Seagraves
Wayne Swancey
Thomas Taylor
Tony Wade
Harold Whitlow
Bobby Wright

To the families and friends of these owners, we send our sincere condolences. Please help us recognize anyone whose name has been inadvertently omitted.

Election News

The terms of three board members, David Stover, Arlon Maddox and Frank Ward, are coming to an end this year.

According to Article III, Section 8 of the By-Laws, the Board selected those to be nominated from the applications received. Those applications, certification forms and ballots are enclosed with your newsletter.

The following applicants are running for these three positions: Beth Cruz, Jason Hanley, Mary Hill, Johnny Simmons and David Stover. The "Meet the Candidates"

Meeting took place in the Clubhouse on August 4, 2018 at 10:00 a.m. This was a chance to meet these owners and hear their goals for the Resort.

All ballots received by the deadline of 11:00 a.m. on September 15, 2018 will be verified, certified and tallied by the Election Committee.

The Annual Owners' Meeting will commence at 1:00 p.m. in the Clubhouse. After the new board goes into closed session following the Annual Owners' Meeting, they will post the new directors and areas of responsibility.

Complete instructions and a self-addressed envelope are provided for your convenience in returning your votes to the Resort. Ballots must be submitted by 11:00 a.m. on September 15, 2018. Remember, you have a vote for each ownership in your name.

Pay close attention to the instructions so that your vote (s) will count. Be sure not to include any payments or important correspondence in your ballot envelope as these will not be opened until September 15, 2018.

35th Anniversary Sale Slated for October 6th and 7th

To wind down our 35th Anniversary year with a celebration and a sale, the Resort will sell 35 ownerships for \$3500.00 each. This price includes maintenance fees through 2019. We will offer a \$50.00 check to any owner responsible for a *bonified sale at this special price. The ownerships will be available for 2 days only – Saturday, October 6th and Sunday, October 7th from 9:00 a.m. until 5:00 p.m. Payment is due, in full, by Sunday, October 7th by 5:00 p.m. which is the close of the day. All major credit and debit cards are

accepted with the exception of American Express. (There is a 3.5% processing fee for the use of cards – (\$122.50), however; personal checks will be accepted.) On Monday, October 8th, the price returns to \$5,000.00. That price will also include maintenance fees through 2019. *The buyer must name you as a referral at the time of purchase.

We are excited about this final anniversary event which will include, food, prizes, entertainment and as many surprises as we can muster! Our famous "Countdown

Clock' will make an appearance soon. We will be mailing out invitations to anyone who has expressed interest in our Resort, placing ads and publicity so these could go quickly. Be sure to contact any friends and family who have been on the fence. If you would like us to send them information ahead of time, just turn it in to the Office. If you have any ideas or time to volunteer that day, we can use our "village". Please contact Christine in the Office...she's "all ears"!

Gentle Reminders

•Rentals #231 and #283 are our only pet friendly rentals. There is a \$25 cleaning fee when you bring your pet. Also, we will need a copy of the current shot records for that pet. Bringing pets into non-pet friendly rentals incurs a fine of \$50 per pet, per day and you will be asked to remove the pet immediately. When a pet has been in a rental, an additional level of cleaning must be employed to remove pet hair from furniture, curtains and all bedding to assure that guests with allergies will have no problems.

•The Board approved a motion to allow reserving the Activity Building, the Upper Pavilion and the Lower Pavilion 14 days in advance rather than the previous 7 days.

•The Board has approved the reservation of a SECOND site on the same

ownership 14 days in advance rather than the previous 24-hours in advance.

•Our site maps and site charts have been updated as of May 22, 2018. Check the date in the bottom right hand corner of yours to be sure you are seeing all the changes (additional 50-amp sites, new rentals and size changes). Black and white maps can be obtained in the office at no charge. Color maps are \$5.00. All Services Printing in Clarkesville can laminate for you for under \$5.00. The condensed site chart on the backside now has space for notes. It is to your benefit to study the sites and create your own preference research. The more you know, the better we can help you find the best sites.

•The phone system in the office has been replaced and we are now back to

Windstream. The system has improved customer service for our heavy call volume.

•If you are experiencing concerns or issues that need to be addressed by Maintenance or Housekeeping, it is imperative that you contact the Office so that the issue can be documented and appropriate department can be contacted and a solution provided. This procedure is in place for the most efficient way to handle the day to day issues. Additionally, if there are major issues with your site or on the grounds, we do have a site survey form which you can fill out. These are very helpful to the Maintenance Department...the more eyes, the better. Finally, concerns can also be written up and submitted to the Board for formal notification and response from them.

Non-payment of Storage Fees

RV Storage fees are \$32.50 per month with a two month discount if paid annually. Golf Cart Storage fees are \$10.00 monthly or \$110.00 annually for areas without electric. Golf Cart Storage areas with electric available are \$15.00 monthly or \$165.00 annually. Invoices are mailed at the beginning of the month that your storage fees are due. Upon receipt, it is your responsibility to either pay your storage or contact us about canceling said storage.

If you remove your camper or golf cart without notifying the office that

you are canceling, that storage space is still under contract and fees are due.

There is a substantial waiting list for storage. Once someone cancels, the next person on the list is contacted. If you are receiving invoices, this is an indication that you have not canceled and are still responsible for the fees.

If storage fees become in arrears, invoices ignored and communication attempts failed, the Resort can file a Dispossessory Warrant with the Magistrate of White County to remove and

dispose of the property.

After all attempts to work with the owner using every tool at our disposal, a warrant will be filed with the Magistrate's Office allowing us to dispose of the property as we see fit.

We think you will agree that our storage fees are more than competitive in this market, as evidenced by the size of the waiting list of those wanting to utilize it. We ask that you help us keep costs of collection down so that these fees do not have to be raised.

Open/Closing Policy for 2018/2019

Areas 2, 3, 4 and 6 will close November 15th, leaving Areas 1, 5 and the tent areas open to minimize cost. (Area 2 will re-open only if needed.) The first Tuesday after Labor Day, the Upper Pool will close for the season.

On the second Tuesday of September, Areas 2, 3 and 4 will re-open. the first Monday in March, 2019. Area 6 will re-open on March 18, 2019. This information will also appear on our website and dates are subject to change.

Upcoming Activities

We've already experienced our first 35th Anniversary get together, Homecoming, Memorial Day, Gospel Sings, Elvis and Johnny Cash, a bunch of yummy meals and the Summer Craft Show and Yard Sale, and a 2-night Carolina Shag Dance Class but we're not finished yet!

Fall Craft Show and Yard Sale

This is the largest craft show/yard sale of the season. We can't help but succeed during this magical time of the year. Start thinking about what you will be making or bringing and sign up for a table in or around the Clubhouse and at your own camper.

Tables in or around the Clubhouse are \$10.00 each. Due to space restrictions, there is a limit of one table per person in the Clubhouse, on the porch, picnic tables next to the lower pool, picnic tables next to the Activity Building and the picnic tables under the playground pavilion.

Special Thanks

We are so grateful to Keith Ivey and the talented volunteers of Georgia Mountain Ministries for yet another year of vacation bible school for our children.

As in the past, the group came in June and July each weekday morn-

ing convening in the Activity Building or one of our two pavilions if one of the other locations was occupied. It did not matter where they met, they made it fun for the children. The event ended on Friday, July 20th. The group conducted a

Coming up is Labor Day, our final 2-day 35th Anniversary Celebration and Sale, the Fall Craft Show and Yard Sale and our famous Halloween Celebration in addition to some impromptu meals, gospel sings and surprise entertainment evenings.

Many of you don't even need the planned activities to have fun. You

If you have your own canopy or table, you may set up on the Clubhouse lawn (as long as the canopy is not staked).

There is no charge to set up at your own campsite, but be sure to sign up so we can direct people to your site and tell them what you have.

Since we are spending money on food, entertainment and outside advertising in newspapers, on our digital billboard, with signs and balloons on the road and possibly some TV, coverage, we ask that you do not breakdown your display and leave before 4:00 p.m.

get just as much enjoyment out of rocking on the porch, people or bear watching, reading or putting together a million piece puzzle

If you know us at all, you know that when we get together, we eat, have fun and, with or without music, someone will be dancing!

We understand the fact that not everyone wants to spend 7 hours selling, but it is unfair to all participants if you leave early as the event is scheduled from 9:00 a.m. until 4:00 p.m.

If you are not prepared to stay the entire advertised time, we respectfully request that you sell at your camper where you can "close up shop" whenever you feel like it. We will direct traffic to you via signage. If you are interested in participating, be sure to sign up and get busy on your products!

lovely Family Night in the Clubhouse on Wednesday, July 18th. Bringing these special memories for the children each summer means more than we can say.

"Too often we underestimate the power of a touch, a smile, a kind word... all of which have the potential to turn a life around." Leo Busgalia